



# Who We Are & What We Do

*Connecting you to explore our community, enrich your life and expand your experiences.*

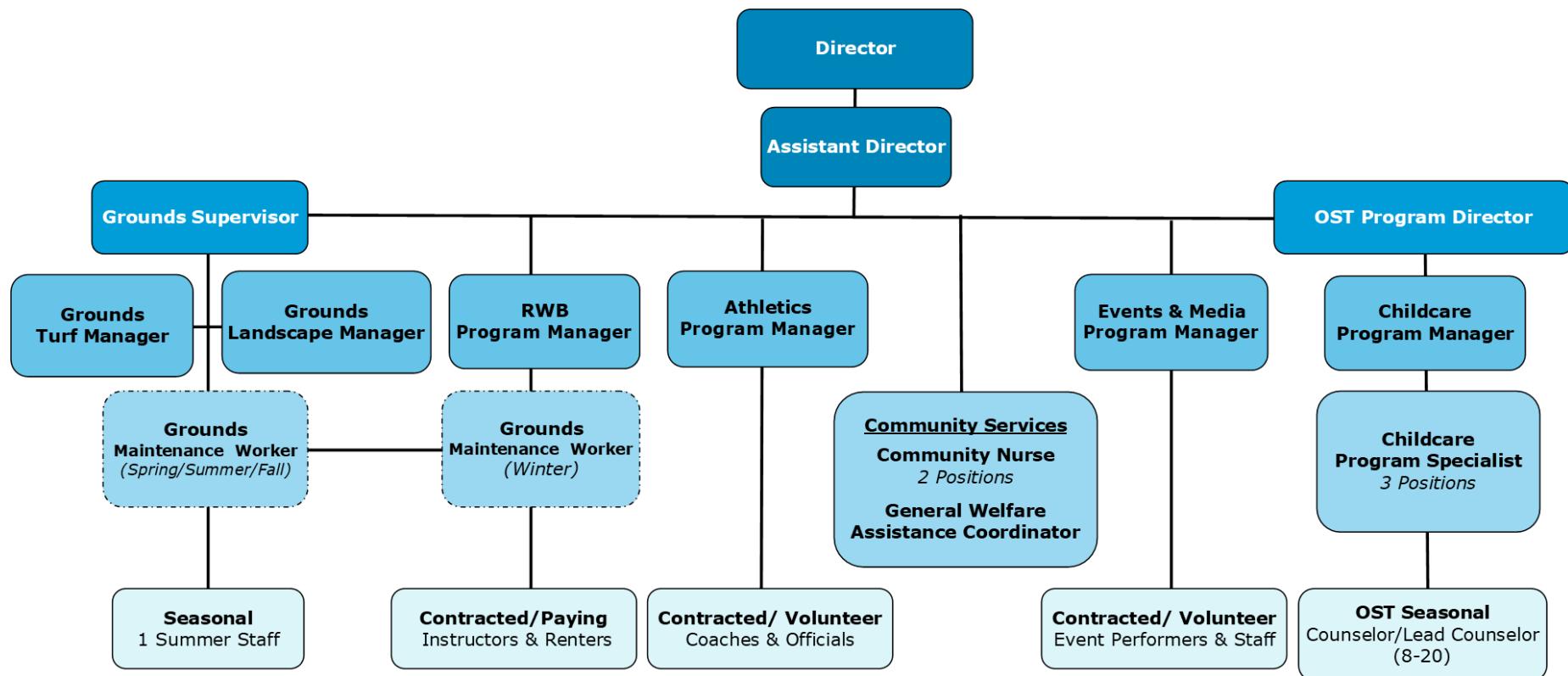
## HPR staffing

- 14 FT Employees
- 3 PT Employees
- 8-21 seasonal staff



## 4 Divisions within HPR

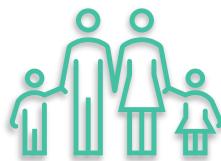
- Programs & Special Events- offering opportunities for all community members from preschool - seniors through activities, programs & events.
- Grounds- municipal grounds, parks, cemeteries, & street trees.
- OST- after school, vacation weeks, & summer camps
- Community Services- welfare advocacy & community nursing that meets clients in their homes.



Each of the following pages details a specific function of what HPR does and is broken into four distinct categories.



- Describes this section of the department's roles and responsibilities.



- The people that make it happen.



- The impact the work has on the community.



- Highlights emerging trends, opportunities, and challenges.

# Out of School Time (OST)

## Kids After School Time (KAST)



- Provides quality afterschool care, school vacation camps and summer camp programming to the Hanover Community. The working parents of Hanover need safe and dependable care for their children when school is not in session.



- 5 FT employees, with 1 vacancy.
- KAST needs 5-8 seasonal employees per day.
- Summer Camps employ 20+ seasonal staff.



- KAST services 24.33% of the Ray School student population.
- Camps provide a camper with 400 hours of fun, entertainment, & socialization.



- With 7/8 sports moving to the SAU we consolidated KAST to 1 location. This allowed us to eliminate 1 FTE position.
- Our greatest obstacle is staffing, specifically seasonal staff for KAST.



# Grounds



- Responsible for maintaining all Town owned parks, athletic fields, gardens, cemeteries, trees, & assisting DPW with winter operations.



- 4 FT employees, with 1 vacancy.
- One 16-week seasonal summer position.
- Board of Cemetery Trustees.



- 62 acres maintained in over 20 parks, cemeteries & open spaces.
- Conduct 30 – 40 burials per year.



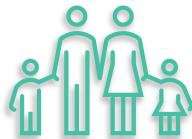
- This year we saw a record setting wet spring and drought conditions for the summer/fall.
- Recruitment is a challenge, finding qualified candidates for FT vacancies.



# RWB Community Center



- Offers group fitness classes, enrichment programs, community meeting & rental spaces for various activities and groups in the Upper Valley.



- 15 independent contractors such as Driver's Ed & Taekwondo rent space year-round.
- The RWB provides over 985 hours of group fitness classes for adults & seniors.



- 6,304 people participated in our programs.
- 4,276 facility bookings in FY25.
- 622 Grab and Go senior lunches.



- The 22 year old building's aging infrastructure & equipment is a concern.
- Instructor recruitment has been difficult each year and shifted our focus to search out year-round renters to meet revenue.



# Athletics



- Athletics is currently responsible for the management and oversight of sports programming for children in grades Pre-K through 8<sup>th</sup> grade and adult athletic programs.



- 1 FTE is responsible for coordinating all teams, practices, games, officials, and recruiting coaches.
- 86 volunteer youth coaches each year.



- We average 846 student athletes participating in 445 games throughout the year.
- Administer the largest adult ultimate Frisbee league in the Upper Valley.



- With transition of 17, 7-8 teams to the SAU, HPR will retain 39 K-6 grade teams.
- We plan to expand our pre-K Start Smart offerings.
- For 3/4 & 5/6 we will broaden our offerings to include new sports and non-traditional sports programs.



# Events & Marketing



- HPR hosts 13 annual events of varying types and sizes for the greater Hanover community.
- Responsible for the virtual and physical marketing/public communications needs for all 4 HPR divisions.



- 1 FTE with support from other staff during events.
- 50 person volunteer base.
- 8 event sponsors.
- 43 event partnerships with local businesses & organizations.



- During FY25, ~4,000 people participated in HPR special events.
- 3,480 combined followers on X, Instagram, & Facebook.
- 5,957 people subscribe to HPR's monthly Newsletter.



- Continue to evaluate our events to meet the changing needs of the community and climate.
- Recruit new community groups, organizations, and businesses to support HPR events through sponsorships, partnerships, or volunteer recruitment.



# Community Services

## Nurses & Welfare Office



- The Hanover Community Nurse program works to optimize the health and safety for independent living in the home environment.
- The Welfare Program assists people who are experiencing economic hardship in our community and are unable to sustain their basic needs of shelter, utilities, food, transportation, and/or emergency medical expenses.



- 2 PT Community Nurses.
- Community Nurse Advisory Committee.
- 1 PT welfare coordinator.



- Community Nurses provided 440 In-Home health visits.
- 33 families and individuals received welfare assistance in the form of housing, transportation, or food assistance.



- Recent trend in declining demand for in home visits.
- Expanded educational classes, & programs.
- Update application process including digital presence.



Doris Yates, RN  
Community Nurse



Nina Lloyd, RN  
Community Nurse



Jen Gantrish,  
Welfare Assistance Coordinator