

# **Appendix C**

## **Forms**

Pump Station/Collection System Overflow Questionnaire

Bypass or Sewer Overflow Report

Power Outage – Emergency Contacts

Auxiliary Pumps

Sewer Pipeline Test Form

Sewer Manhole Vacuum Test Form

Sewer Connection Form

Manhole Information Data Collection Sheet

**PUMP STATION/COLLECTION SYSTEM OVERFLOW QUESTIONNAIRE**

Wastewater Treatment Facility reporting: Hanover, NH Permit No. NH0100099

1. Location of overflow: \_\_\_\_\_

2. Who notified WWTF/municipality? \_\_\_\_\_

3. Time and date of above notification \_\_\_\_\_

4. Date overflow started: \_\_\_\_\_ Time overflow started: \_\_\_\_\_

5. Date overflow ended: \_\_\_\_\_ Time overflow ended: \_\_\_\_\_

6. Cause of failure: \_\_\_\_\_

\_\_\_\_\_

7. Amount of overflow: \_\_\_\_\_

8. Was overflow treated with emergency disinfection? \_\_\_\_\_ Type of Disinfection

\_\_\_\_\_ Time disinfection started: \_\_\_\_\_ Amount of Disinfection used:

\_\_\_\_\_

9. What waterbody did the overflow discharge to? \_\_\_\_\_

10. Detail chronology of events leading to failure/overflow: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

11. Detail chronology of response indicating all steps taken to minimize the amount of overflow:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

12. If applicable, were septage haulers and/or emergency generators used to minimize the amount bypassed? (If use was possible but not implemented, why not?)

\_\_\_\_\_

\_\_\_\_\_

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13. What actions are being taken to mitigate and/or prevent further occurrences?

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Notification of NHDES #: 271-1494; Person Notified\_\_\_\_\_

Date/Time:\_\_\_\_\_

By\_\_\_\_\_

EPA Notification (617)918-1877; Person Notified\_\_\_\_\_

Date/Time:\_\_\_\_\_

By\_\_\_\_\_



**BYPASS OR SEWER OVERFLOW REPORT**

**Date of Report:** \_\_\_\_\_

**Date of Incident:** \_\_\_\_\_

**Name of System:** Town of Hanover

**Facility Name:** Water Reclamation Facility

**NPDES Permit #** NH0100099

**Name and Title of Person Reporting Incident:** \_\_\_\_\_

**Telephone #:** \_\_\_\_\_

**Location of Overflow:** \_\_\_\_\_

**Receiving Water:** \_\_\_\_\_

**Incident Duration:** \_\_\_\_\_

**Estimated Total Flow:** \_\_\_\_\_

**Treatment Provided:** \_\_\_\_\_

**Cause of Incident:** \_\_\_\_\_

**Mitigation Measures Taken:** \_\_\_\_\_

**Additional Information/Comments:** \_\_\_\_\_

**Agency/Person Reported to:** USEPA: Joy Hilton 617-918-1877, Fax 617-918-0877  
NHDES: [Jocelyn.henry@des.nh.gov](mailto:Jocelyn.henry@des.nh.gov), 603-271-1494

# Memo

To: Staff  
From: Kevin MacLean  
Date: December 01, 2016 rev.  
Re: **Emergency contact information**

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## **Power outage Hotline – 1-855-349-9455**

Customer service – 1-800-375-7413 – when prompted about whether this is an emergency – state **yes** – that will connect you to an actual person.

Municipal account manager-Jill Fitzpatrick – 603-952-2999 (7:00-16:30 M-F),  
[jill.fitzpatrick@libertyutilities.com](mailto:jill.fitzpatrick@libertyutilities.com)

### **EMAIL JILL UPON ANY “BLIP”WHICH AFFECTS ANY EQUIPMENT**

<b>LOCATION / Street address</b>	<b>ACCOUNT #</b>	<b>POLE #</b>
<b>WRF</b> {121 South Main St. / Pine Knolls Drive}	<b>44607830</b>	<b>6/116</b> {route 10 entrance}
<b>PS#3</b> {Brook Road / 114 S. Main st.}	<b>44619707</b>	<b>#1</b>
<b>PS#4</b> {Lyme Road / CRREL}	<b>44618547</b>	<b>#5</b>
<b>PS#5</b> {Girl Brook / Lyme Rd.}	<b>44630772</b>	<b>#6-2</b>
<b>PS#2</b> {Ledyard Bridge / West Wheelock}	<b>44632156</b>	<b>#87/21</b>

### **EMERGENCY SERVICES - 8-911**

**Hanover Dispatch** – 603-643-2222

**Stearns Septic**- 603-442-9500

**Herrins Septic** – 603-448-4139

**Hartigan Vector Service** – 1-800-696-0761  
3805

**Dimmick Services** – (802) 728-

**NHDES** – 603-271-1494 {Teresa Ptak – Inspector}  
Hilton}

**USEPA** – 1-617-918-1877 {Joy

**SCADA** – LCS Controls – Office (802) 767-3128, Tom - (802) 345-2216 mobile, Brian - 1-(802)-  
345-2214 mobile.

**Defiance Electric** - (603) 632-7970

**Royal Electric** – (603) 747-2722

**Clean Harbors** - (603) 224-6626 {HAZMAT}

**Evans Fuel** - 603-448-3400 {diesel}

**Milton Cat** - (603) 746-4671 {generators}  
Wastewater)

**City of Lebanon** – (603)-298-5986 (Public Works –

**NES Rentals** - (802) 660-1995

**L&M Contractors** – (603)-359-1656

**Dartmouth College FO&M** – 646-2485

**DIGSAFE** – 811

**Utility Locating Services** - (603)-763-2474  
Pump Station #3 – 640-3279  
WRF SCADA -643-8356

**Fairpoint Communications** – (603) 703-9295  
Pump Station #5 – 640-3289  
WRF VERBATIM- 603-306-6653



## Hanover WRF auxiliary equipment list

### Portable pumps

Make	Coupling size/type	Fuel	Year	Output (Max)	Hours	Notes
Ford	4" Cam-Lock	Diesel	1960's	450 GPM	Unknown	
Godwin	4" Cam-Lock	Diesel	2012	1,000 GPM	104.9	
*Hydra-Tech	4" Cam-Lock	Diesel	2004	400 GPM (each)	407.0	*(1) cast iron pump head (heavy slurries)
						*(1) aluminum pump head (effluent)
						*unit is hydraulically driven submersible

### Appurtenances

Suction Hose	4" Cam-Lock	200'				
Discharge Hose	4" Cam-Lock	200'				
Drive hoses	1" Feed & Return	75'				
Strainers	3					

**TOWN OF HANOVER, NEW HAMPSHIRE  
SEWER PIPELINE TEST FORM**

Date: \_\_\_\_\_

Project: \_\_\_\_\_

Contractor: \_\_\_\_\_

Location: \_\_\_\_\_

Size of Pipe: \_\_\_\_\_

Type of Pipe: \_\_\_\_\_

Length of Pipe Tested: \_\_\_\_\_

Minimum Time for 0.5 psi pressure drop from Table 1 : \_\_\_\_\_

Begin Test Pressure(4.0 psi minimum): \_\_\_\_\_

End Test Pressure after Minimum Time: \_\_\_\_\_

Total Pressure Drop after Minimum Time: \_\_\_\_\_ Pass \_\_\_\_\_ Fail \_\_\_\_\_

Witnessed By: \_\_\_\_\_ Title: \_\_\_\_\_

<b>TABLE I</b>											
<b>Line Pressure Air Test Using Low-Pressure Air</b>											
<b>SPECIFICATION TIME REQUIRED FOR A 0.5 PSIG PRESSURE DROP</b>											
<b>FOR SIZE AND LENGTH OF PIPE INDICATED</b>											
<b>1 Pipe Diameter (in.)</b>	<b>2 Minimum Time (min:sec)</b>	<b>3 Length For Minimum Time (ft.)</b>	<b>4 Time For Longer Length (sec.)</b>	<b>Specification Time for Length (L) Shown (min:sec)</b>							
				<b>100 ft.</b>	<b>150 ft.</b>	<b>200 ft.</b>	<b>250 ft.</b>	<b>300 ft.</b>	<b>350 ft.</b>	<b>400 ft.</b>	<b>450 ft.</b>
<b>4</b>	<b>3:46</b>	<b>597</b>	<b>.380 L</b>	<b>3:46</b>	<b>3:46</b>	<b>3:46</b>	<b>3:46</b>	<b>3:46</b>	<b>3:46</b>	<b>3:46</b>	<b>3:46</b>
<b>6</b>	<b>5:40</b>	<b>398</b>	<b>.854 L</b>	<b>5:40</b>	<b>5:40</b>	<b>5:40</b>	<b>5:40</b>	<b>5:40</b>	<b>5:40</b>	<b>5:42</b>	<b>6:24</b>
<b>8</b>	<b>7:34</b>	<b>298</b>	<b>1.520 L</b>	<b>7:34</b>	<b>7:34</b>	<b>7:34</b>	<b>7:34</b>	<b>7:36</b>	<b>8:52</b>	<b>10:08</b>	<b>11:24</b>
<b>10</b>	<b>9:26</b>	<b>239</b>	<b>2.374 L</b>	<b>9:26</b>	<b>9:26</b>	<b>9:26</b>	<b>9:53</b>	<b>11:52</b>	<b>13:51</b>	<b>15:49</b>	<b>17:48</b>
<b>12</b>	<b>11:20</b>	<b>199</b>	<b>3.418 L</b>	<b>11:20</b>	<b>11:20</b>	<b>11:24</b>	<b>14:15</b>	<b>17:05</b>	<b>19:56</b>	<b>22:47</b>	<b>25:38</b>
<b>15</b>	<b>14:10</b>	<b>159</b>	<b>5.342 L</b>	<b>14:10</b>	<b>14:10</b>	<b>17:48</b>	<b>22:15</b>	<b>26:42</b>	<b>31:09</b>	<b>35:36</b>	<b>40:04</b>
<b>18</b>	<b>17:00</b>	<b>133</b>	<b>7.692 L</b>	<b>17:00</b>	<b>19:13</b>	<b>25:38</b>	<b>32:03</b>	<b>38:27</b>	<b>44:52</b>	<b>51:16</b>	<b>57:41</b>
<b>24</b>	<b>22:40</b>	<b>99</b>	<b>13.674 L</b>	<b>22:47</b>	<b>34:11</b>	<b>45:34</b>	<b>56:58</b>	<b>68:22</b>	<b>79:46</b>	<b>91:10</b>	<b>102:33</b>

**TOWN OF HANOVER, NEW HAMPSHIRE  
SEWER MANHOLE VACUUM TEST FORM**

The manhole will be brought under no less than ten (10) inches of vacuum, no matter what the manhole depth. There must be no more than one (1) inch of drop over a ten (10) minute period for the manhole to be acceptably watertight.

All manhole testing will be completed prior to inverts being installed.

Date: \_\_\_\_\_

Project: \_\_\_\_\_

Contractor: \_\_\_\_\_

Location: \_\_\_\_\_

Begin Test Vacuum (10 inches minimum): \_\_\_\_\_

End Test Vacuum after 10 minutes: \_\_\_\_\_

Total Vacuum Drop after 10 minutes: \_\_\_\_\_ Pass \_\_\_\_\_ Fail \_\_\_\_\_

Witnessed By: \_\_\_\_\_ Title: \_\_\_\_\_



**TOWN OF HANOVER  
P.O. BOX 483  
HANOVER, NEW HAMPSHIRE 03755**

Connection #: \_\_\_\_\_

**SEWER CONNECTION FORM**

Map #: \_\_\_\_\_ Lot # \_\_\_\_\_ Sketch Attached: \_\_\_\_\_

Applicant: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

**Billing** Name & Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Address of Connection (if different from above): \_\_\_\_\_

Primary Contractor: \_\_\_\_\_

Installation Contractor: \_\_\_\_\_

Connection Date: \_\_\_\_\_ Connection/Fee: \_\_\_\_\_ Recap/Fee: \_\_\_\_\_

Please Bill: \_\_\_\_\_

\_\_\_\_\_  
Date of Inspection

\_\_\_\_\_  
Authorized Agent

Distribution:

- \_\_\_\_\_ Applicant
- \_\_\_\_\_ Primary Contractor
- \_\_\_\_\_ Public Works Department
- \_\_\_\_\_ Accounting

(Revised 4/9/17)

**Manhole Information  
Data  
Collection Sheet**

- **Date:** \_\_\_\_\_
- **Manhole Number:** \_\_\_\_\_
- **Street Location:** \_\_\_\_\_
- **Frame Size:** \_\_\_\_\_ **Cover Condition:** \_\_\_\_\_ **comments:** \_\_\_\_\_
- **Safty Inspection:** visual : \_\_\_\_\_ air test: \_\_\_\_\_
- **Depth :** center invert to rim \_\_\_\_\_
- **Manhole Construction Mat'l:** \_\_\_\_\_ **comments** \_\_\_\_\_
- **Shelf Condition:** \_\_\_\_\_ **Invert Mat'l:** \_\_\_\_\_ **comments** \_\_\_\_\_
- **Flow Conditon:** clear \_\_\_\_\_ typical \_\_\_\_\_ cloudy \_\_\_\_\_ **comments** \_\_\_\_\_
- **Visible Infiltration:** \_\_\_\_\_

• **Pipe Information:**

<u>direction</u>	<u>type</u>	<u>size</u>	<u>mat'l</u>	<u>drop y/n</u>	<u>depth</u>	<u>flow</u>
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____
_____	_____	_____	_____	_____	_____	_____

• **Sketch:**

