FREQUENTLY ASKED QUESTIONS

What is Zero-Sort® recycling?
Zero-Sort recycling is Casella’s state-of-the-art process which enables paper, cardboard, plastic, glass, and metal cans to be collected together in one bin eliminating the need for you to separate recyclables.

Can I throw trash and recyclables into my recycling bin?
NO. Your recycling bin is for Zero-Sort recyclables only. Items that cannot be recycled should be tossed into your trash bin.

How should I prepare recyclables?
Recyclables must be empty and rinsed clean of food residue. Corrugated cardboard boxes should be broken down into 2’ max pieces. DO NOT tie newspaper, cardboard or jugs with twine. Handles should be removed from pails and paper bags.

What type of metal can I recycle in my bin?
Aluminum and tin cans are acceptable. NOT ACCEPTED items include pots, pans, aerosol cans, and scrap metal such as automotive parts, motors, and appliances or any other metal items.

Can I put grocery bags into my Zero-Sort bin or place recyclables in plastic bags?
NO. Plastic bags of any kind are not accepted in Zero-Sort recycling. To recycle grocery bags, please bring them to a participating grocery or retail store.

How should I recycle large items that won’t fit inside my bin?
Please call 800-CASELLA to schedule a pickup if you have large materials that do not fit inside your bin.

Can I recycle pizza boxes?
You can recycle pizza boxes with light grease stains. Boxes with stuck-on food or dripping grease cannot be recycled but they are compostable.

Why aren’t paper cups recyclable?
Paper cups have a thin, plastic lining or waxed finish that cannot be recycled.
No sorting on your end makes recycling quick and easy! Just focus on tossing ONLY the Zero-Sort recyclables listed below into your recycling bin and Casella takes care of the rest.

**ZERO-SORT® RECYCLING**

- **CARDBOARD/PAPER**
  - Corrugated Cardboard (Wavy center layer)
  - Boxboard (Dry-food boxes, paper bags, egg cartons, rolls)
  - Junk Mail, Periodicals & Office Paper (Catalogs, envelopes, soft cover books)

- **PLASTIC**
  - Plastic Containers (#1–#7, 5-gallon pails)
  - Metal and Food Cans (Aluminum, tin, foil)

- **METAL**
  - Glass Bottles (Food jars, beverage)

- **GLASS**
  - **NOT ACCEPTED**
    - NO Plastic Bags or Bagged Recycling
    - NO Coated Paper Items (Items with a plastic lining such as waxed coffee or soda cups, & waxed paper plates)
    - NO Disposable Items (Styrofoam®, paper plates, plastic utensils, dirty recycling, register tape, condiment packets, straws, stirrers & coffee pods)
    - NO Toys, Hangers, Clothes, or Shoes (Gently used items can be donated)
    - NO Rubber or Scrap Metal (Find alternative recycling)
    - NO Electronics, Batteries or Bulbs (Find alternative recycling)

- **NO**
  - NO Rubber or Scrap Metal (Find alternative recycling)
  - NO Medical Waste (Find safe and secure disposal near you)
  - NO Hazardous Materials (Find safe and secure disposal near you)
  - NO Toys, Hangers, Clothes, or Shoes (Gently used items can be donated)
  - NO Coated Paper Items (Items with a plastic lining such as waxed coffee or soda cups, & waxed paper plates)
  - NO Disposable Items (Styrofoam®, paper plates, plastic utensils, dirty recycling, register tape, condiment packets, straws, stirrers & coffee pods)
  - NO Toys, Hangers, Clothes, or Shoes (Gently used items can be donated)

---

**Remember...**

- All containers are empty, rinsed & dry
- No items smaller than 2”

**...Recycle Properly!**

- Cardboard is flattened & broken down
- There are NO items from the NOT ACCEPTED list in the recycling bin